



Adrian Overs



14 Ryan Street, Lilyfield, NSW 2040 Australia



oversa@citysoft.com.au



0411 358 354

CAREER OVERVIEW

With over 25 years industry experience as an IT contractor in a wide variety of roles there is much that I can bring to a potential employer. I am an accomplished developer with a proven track record of providing effective business strategies and solutions. I am equally at home working for the government or private sector and am willing to re-locate should the right opportunity arise.

POSITION SOUGHT

Ideally I would like to leverage my background in Analysis and Development and thereby further my experience in a role such as Business Analyst.

BUSINESS ATTRIBUTES

- Excellent oral and written communication skills.
- Outstanding UniVerse Developer with exceptional unix skills. (A "Certified Professional Rocket U2 developer")
- Produces fast, accurate, and innovative solutions with minimal supervision.
- Familiarity with the various strategies for business analysis, project management, data modelling and systems modelling.
- Skilled in gathering and documenting business requirements.
- Professional presentation and interpersonal skills.
- Ability to work under pressure and handle multiple tasks.

TECHNICAL SKILLS

OPERATING SYSTEMS

AIX, HP UX, UNIX, Linux, OS/x, Pick Operating System, Microsoft Windows (DOS/05/98/NT/2000/XP), W2003, OS-X

PROGRAMMING TOOLS

vi, emacs, u2 debugger, Eclipse, Wintegrate, AccuTerm, X-Windows, My own proprietary toolset.

PLATFORM/HARDWARE

IBM P series, RS/6000, HP DL series, Pyramid MIServer, iMac, Various PCs

SOFTWARE APPLICATION

UniVerse, UniData, Microsoft Office, Microsoft Publisher, Open Office, Lotus Notes, Microsoft Sharepoint, HTML, X-Windows, Perl, Microsoft Project, PHP, MySQL, Oracle, On-Q, SAP, VMS, Microsoft Outlook, Parallels, Microsoft Visio, Holocentric

EDUCATION

1982 to 1985 Bachelor of Business, Ku Ring-Gai college

SEMINARS AND TRAINING

2005 – International Spectrum, Sydney

2008 – Holocentric BPM Introductory workshop, Canberra

2009 – U2 University, Sydney

2011 – Mastering Business Analysis, Sydney

SKILLS INVENTORY / SELF ASSESSMENT

Yrs. of Experience	Yr. of Last Experience	Proficiency Level	Software / Hardware
25	2011	4	U2 UniVerse
25	2011	4	Unix (AIX, HP-UX, Linux, OS/x)
5	2011	4	Shell Scripting
1	2008	1	Holocentric (UML)
25	2011	4	Microsoft Windows
12	2011	4	Apple OS-X
6	2011	4	Open Office
6	2007	1	Lotus Notes
25	2011	4	Microsoft Office
1	2007	1	PHP
1	2007	1	MySQL
1	2011	3	Drupal & HTML

Legend:

Proficiency Level : 4 = Extensive 3 = Proficient 2 = Experienced 1 = Light

ASSIGNMENT SUMMARY (Refer Appendix for Details)

COMPANY	POSITION	PERIOD
State Transit Authority of NSW	Analyst Programmer – Support	Sep-11 to Sep-11
eXertion LLC	Web Developer	Aug-11 to Sep-11
The Australian Taxation Office	Analyst Programmer – Support	Jun-07 to Mar-10
Areva T & D	Analyst Programmer – Support	Sep-06 to Jun-07
Tomago Aluminium	Analyst Programmer – Support	Oct-05 to Jun-06
State Transit Authority of NSW	Analyst Programmer – Support	Sep-04 to Sep-05
Museumware	Director	Apr-04 to Sep-04
Tomago Aluminium	Analyst Programmer – Support	Aug-03 to Apr-04
Victorian Department of Justice	Analyst Programmer – Support	Jul-02 to Jun-03
Cuna Mutual insurance	Analyst Programmer – Support	Aug-99 to Dec-01
Boral CMG	Analyst Programmer – Support	Mar-99 to Jul-99

REFERENCES

References can be supplied upon request

MAJOR ASSIGNMENTS

- From:** Sep 11 to: Sep 11
Client: The State Transit Authority of NSW
Work Location: Sydney NSW
Project: Radio Room module upgrade, unix & UniVerse Support.
Position: Consultant / Analyst / Programmer – UniVerse Specialist
Team Size: 7
OS: AIX, Microsoft Windows XP
Software: UniVerse, Microsoft Word, Microsoft Excel, Lotus Notes, Unix Shell script.
Platform: IBM P Series
Application Overview: The Radio Room Application collects information on predefined incidents (eg A traffic accident), Changes were required so that it collected information that was consistent with the Department of Transport Database and interfaced the data via a CSV file, on a weekly basis.
Responsibilities: Provided UniVerse and unix know-how and support to the project, analysed stakeholder requirements and came up with solutions, modified existing UniVerse code and wrote new applications, delivered and handed over a fully documented working solution at the end of the month.
- From:** Aug 11 to: Sep 11
Client: eXertion, LLC
Work Location: Sydney NSW
Project: Web development - <http://www.exertioncenters.com>
Position: Web developer
Team Size: 3
OS: Red Hat Linux, Apple OS-X, Microsoft Windows XP
Software: Drupal, MySQL, Apache, PHP
Platform: GoDaddy
Application Overview: Developed web site for Exertion LLC, a New York based company that provided facilities for children to exercise.
Responsibilities: Responsible for all phases of web development, liaising with stakeholders and iteratively developing the web site to their requirements.
- From:** Jun-07 to: Mar-10
Client: The Australian Taxation Office
Work Location: Canberra, ACT
Project: TaxTime 2009/2010, e-Tax Group Fraud, unix & UniVerse Support.
Position: Consultant / Analyst / Programmer – UniVerse Specialist
Team Size: 15
OS: AIX, Microsoft Windows XP
Software: UniVerse, Microsoft Word, Microsoft Outlook, Microsoft Excel, Microsoft Sharepoint, Holocentric (UML) HTML, X-Windows, Perl, Unix Shell script.
Platform: IBM P Series
Application Overview: The Tax Time application collects data from a variety of sources in a predefined tagged file format (similar to XML) Every year, due to legislative changes the programs and surrounding data files need to be updated.
Responsibilities: Provided UniVerse and unix know-how and support to the DCP (Data Capture and Processing) TT2009/2010 and PSS (Production System Support) project teams. Proactively modified, designed and wrote tools and applications using UniVerse Basic and unix shell scripts, carried out UniVerse sys-admin tasks including performance tuning. Gathered user requirements, wrote program specs, help text and user guides, and acted as a mentor providing training for less experienced staff. Presented with “Award for Excellence” for my role in the “e-Tax Group Fraud Project”
- From:** Sep-06 to: Jun-07
Client: Areva T & D
Work Location: Brisbane, Qld
Project: Support Analyst Programmer

Position: Consultant / Analyst / Programmer – UniVerse Specialist
 Team Size: 6
 OS: Microsoft Windows Server 2003, Microsoft Windows XP
 Software: UniVerse, Microsoft Office, Lotus Notes, Microsoft Project, Exposure to PHP and MySQL
 Platform: HP DL series
 Application Overview: GL Interface, Purchasing, Accounts payable, Time & Attendance
 Responsibilities: Wrote and maintained key project documents for the Time and Attendance project and provided UniVerse support for their GL Interface, Purchasing, and Accounts payable modules.

From: Oct-05 to: Jun-06
 Client: Tomago Aluminium
 Work Location: Tomago NSW
 Project: Various – See below
 Position: Consultant / Analyst / Programmer – UniVerse Specialist
 Team Size: 8
 OS: AIX, VMS, Microsoft Windows Server 2003, Microsoft Windows XP
 Software: UniData, UniVerse, Microsoft Office, Microsoft Outlook, XML, SAP
 Platform: IBM P-Series, DEC Vax
 Application Overview: Tomago is predominately a SAP house. However it uses UniVerse to provide support for business procedures that are too costly or too complicated to develop in SAP.
 Responsibilities:

- Project : UniVerse Support
 Provided UniVerse sysadmin training, wrote policies on UniVerse upgrades, Produced a Business Requirements Document (BRD) on web-enabling the Casthouse module, Provided UniVerse and unix support and know-how, cleared the backlog of support calls.
- Project : UniVerse Conversion
 Provided UniVerse and unix support and know-how to the conversion of Tomago mission critical systems (Potlines, Casthouse, Laboratory etc) from UniData running under VMS to UniVerse running under AIX.
- Project : Alpsys
 Provided help desk support for Tomago's mission critical systems (diverse range) and developed interfaces between the Laboratory system and the Alpsys system.

From: Sep-04 to: Sep-05
 Client: The State Transit Authority of NSW
 Work Location: Strawberry hills, NSW
 Project: Various – See below
 Position: Consultant / Analyst / Programmer – UniVerse Specialist
 Team Size: 5
 OS: AIX , Microsoft Windows XP
 Software: UniVerse, Microsoft Office, Microsoft Outlook
 Platform: IBM System x Tower Servers
 Application Overview: The STA sells tickets to tourists through travel agents in other countries. These tickets needed to be accounted and charged for in a way that satisfied the competing demands of the Marketing team and the Auditors.
 Responsibilities:

- Project : TSS (Tourism Services System)
 Gathered & analysed and documented their user requirements with respect to what their existing systems did and what was required going forward, designed the database, wrote the specifications for and coded a new module for their Tourism Services division using the UniVerse RDMS to track ticket sales from agents across the globe and to interface the results into their Oracle based MIS and accounting systems.
- Project : Server Upgrade
 Provided UniVerse RDMS support for the upgrade of servers at 14 depots across the Sydney – Newcastle region.
- Project : TORAS (Ticket Operators Revenue Accounting System)
 Supported their TORAS and developed new interfaces for their ITP (Integrated Ticketing Project – Bus, Rail & Ferry)

From: Aug-03 to: Apr-04
 Client: Tomago Aluminium
 Work Location: Tomago NSW

Project: Payroll Conversion
Position: Consultant / Analyst / Programmer – U2 Specialist
Team Size: 5
OS: VMS, Windows XP
Software: UniData, Microsoft Office, Microsoft Outlook
Platform: DEC Vax
Application Overview: Contracted to Tomago Aluminium to analyse and implement solutions for the loading of existing balances and interfacing of new data from their existing UniData payroll systems into their new SAP – ERP system.
Responsibilities: Wrote and applied test plans, then arranged UAT before final implantation. Implemented PGP to protect transfers of confidential personal information to and from remote sites over the internet.

From: Jul-02 to: Jun-03
Client: The Victorian Department of Justice
Work Location: Melbourne Vic
Project: Various – See below
Position: Consultant / Analyst / Programmer – UniVerse Specialist
Team Size: 7
OS: AIX , Microsoft Windows XP
Software: UniVerse, Microsoft Office, Lotus Notes
Platform: IBM P-Series
Application Overview: The Victorian Department of Justice is tasked with running the states prison and community corrections systems.
The offender employment module was designed to provide a system to provide employment opportunities for offenders upon release.
The LSI module was designed to assess an inmates risk to themselves and the rest of the prison community, this was achieved by a series of questions and answers and then assessing the results.
Responsibilities: Project : Offender Employment
Gathered, analysed and documented their user requirements for the new offender employment module. Designed the database and its interfaces into their existing systems, wrote the specifications for and coded the programs, wrote test plans, supervised the unit testing by others, organised UAT and sign off, wrote user documentation for and then provided user training for departmental and external staff.
Project : LSI (Level of Service Inventory).
Gathered, analysed and documented their user requirements for the new LSI module to assess offender risk. Designed the database and its interfaces into their existing systems, wrote the specifications for and coded the programs, wrote test plans, supervised the unit testing by others, organised UAT and sign off, and wrote user documentation.

From: Aug-99 to: Dec-01
Client: Cuna Mutual Group
Work Location: Sydney NSW
Project: Customer Service Support.
Position: Consultant / Analyst / Programmer – UniVerse Specialist
Team Size: 2
OS: HP-UX, Microsoft Windows XP
Software: UniVerse, Microsoft Office
Platform: Compaq Tower Server
Application Overview: When installed at a participating Credit Union the Total Loan Care system was accessed via an “API” from the CUSCAL front end, and used for selling loan insurance. This was Cunas' “Bread and butter” insurance product.
Responsibilities: Contracted to Cuna Mutual. To support the customer service division with any issues relating to Information Technology and to install their TLC (Total Loan Care) software package (Written in Pick/UniVerse) at remote sites throughout Australia. My role was to provide support to their member credit unions by testing the code and related data, analysing issues, and to offer solutions to their Loans, Insurance, Management and IT staff. Finally implementing or specifying those solutions so that they can be actioned by programming staff.

From: Mar-99 to: Jul-99
Client: Boral CMG Ltd
Work Location: Brisbane Qld
Project: Data interface
Position: Consultant / Analyst / Programmer – UniVerse Specialist
Team Size: 5
OS: SCO Unix, Microsoft Windows 98
Software: UniVerse, Microsoft Office, Oracle Financials
Platform: Inexpensive PCs
Application Overview: Boral CMG sells building materials; the company had a series of bespoke applications that were written to track, measure and account for these materials. These were interfaced into the organisations Oracle Financials system.
Responsibilities: Gathered user requirements from Borals' staff, analysed, coded, tested, documented and implemented solutions to facilitate the interface of Invoice and Cost data between Borals' legacy Pick/UniVerse based systems and their new Oracle Finance 2000 system.

From: Sep-98 to: Mar-99
Client: Switch Telecommunications
Work Location: Lane Cove NSW
Project: Banking Interface
Position: Consultant / Analyst / Programmer – UniVerse Specialist
Team Size: 10
OS: Pyramid's OS/x, Microsoft Windows 98
Software: UniVerse, Microsoft Office
Platform: Pyramid MIServer
Application Overview: Switch Telecommunications were a US based telecommunications company that specialised in providing in-expensive telephone calls. Raw telephone number and duration data was sourced from the exchanges and this was used for billing purposes.
Responsibilities: Supported their in-house billing and accounting systems. Analysed, designed, specified, made modifications to and tested their billing systems (Direct Debit and Credit Card) to directly interface with their CBA banking software. Wrote user manuals and provided UniVerse and unix system support where and when required.

From: Feb-96 to: Aug-98
Client: Commonwealth Bank of Australia
Work Location: Sydney NSW
Project: Various – See below
Position: Project Manager
Team Size: 20
OS: Unix, Microsoft Windows 95
Software: Oracle and On-Q
Platform: IBM AIX server and Gateway 2000 tower
Application Overview: The "Institutional Banking" arm of the Commonwealth bank was interested in tracking profitability by product by division by client. This entailed collecting raw data from the various product centres on a regular basis to extract monthly statistics. Which were then massaged by the various Oracle applications and manually checked for anomalies and inaccuracies, before being fed into On-Q where they were fed into a hypercube for further reporting.
Responsibilities: Managed the development of Oracle software and the collection of monthly activity and balance data from over 30 sources (ranging from mainframe to spreadsheets). This included the design and formal specification and testing of the interfaces to be used. Managed the collection of this information on a scheduled basis, its loading into a database and the presentation of Actual verses Planned profit and loss figures by client & product on a monthly basis. Responsible for the supervision and performance of ten technical and accounting staff.

From: Aug-95 to: Feb-96
Client: Waco Kwikform
Work Location: Rydalmere NSW

Project: Product Support
 Position: Consultant / Analyst / Programmer – UniVerse Specialist
 Team Size: 3
 OS: Pyramid's OS/x, Microsoft Windows 95
 Software: UniVerse, Wizard 4GL
 Platform: Pyramid MIServer
 Application Overview: Waco sell and lease scaffolding. They have bespoke in-house applications to do this.
 Responsibilities: Supported their in-house manufacturing and leasing systems.
 Gathered user requirements, designed, specified, coded, organised user acceptance testing for and implemented solutions as required.

From: Dec-94 to: Aug-95
 Client: State Transit Authority of NSW
 Work Location: North Sydney NSW
 Project: Payroll Modifications
 Position: Consultant / Analyst / Programmer – UniVerse Specialist
 Team Size: 5
 OS: AIX , Microsoft Windows 3.1
 Software: UniVerse, Microsoft Office
 Platform: IBM System x Tower Servers
 Application Overview: A bespoke payroll system based on rules specific to the awards for NSW Bus and Ferry workers.
 Responsibilities: Supported and maintained their internal payroll system.
 Gathered user requirements, designed, specified, coded, organised user acceptance testing for and implemented modifications to their payroll systems.

From: Jan-94 to: Dec-94
 Client: Commonwealth Bank of Australia
 Work Location: Sydney NSW
 Project: Various – See below
 Position: Consultant / Analyst / Programmer – UniVerse Specialist
 Team Size: 5
 OS: Pyramid's OS/x, Microsoft Windows 3.1
 Software: UniVerse
 Platform: Pyramid MIServer
 Application Overview: Executive Banking was a new fully integrated module to manage the marketing of the banks products to high net worth individuals.
 Responsibilities: Project : Executive Banking.
 Worked with senior managers at the bank to gather user requirements, design, specify, code, test and implement.
 Project : Marketing.
 Modifications to the banks 'Marketing' module.

From: Sep-92 to: Dec-93
 Client: NSW State Superannuation Board
 Work Location: Sydney NSW
 Project: Statement of contributor holdings
 Position: Consultant / Analyst / Programmer – UniVerse Specialist
 Team Size: 5
 OS: Pyramid's OS/x, Microsoft Windows 3.1
 Software: UniVerse
 Platform: Pyramid MIServer
 Application Overview: The First State Superannuation scheme was the mandatory superannuation scheme for all NSW public servants
 Responsibilities: Designed, specified and coded a system for producing statements of contributor holdings and provided general support to the FSS team.
 Used DMR product lifecycle methodologies.

From: Sep-90 to: Dec-92
 Client: COS Software Engineering PLC
 Work Location: London, Luxembourg, Winterthur, Zurich
 Project: Globus installation and development
 Position: Analyst / Programmer

Team Size: 30
OS: Unix, Microsoft Windows 3.1, Primos, Microsoft DOS
Software: Globus, WordPerfect, UniVerse
Platform: Various, Prime & RS/6000
Application Overview: Globus is a banking and finance application that is currently owned by Temenos.
Responsibilities: Project : Banque de Groof, Luxembourg
Designed, documented & coded, with a staff of one AP - A fully integrated FRA (Forward Rate Agreement) module for the companies "Globus" banking system.
Project : Hypobank, Winterthur
Modified the securities module of the "Globus" banking system to fit the Swiss market. Installed these changes in liaison with COS staff and the banks' securities personnel.
Project : Cambio and Valoren Bank, Zurich
Installed the whole "Globus" system with a Swiss Business Analyst making local enhancements and modifications using Info-Basic in a UniVerse environment

From: Apr-89 to: Apr-90
Client: NSW State Superannuation Board
Work Location: Sydney NSW
Project: Various – See below
Position: Contract Analyst / Programmer
Team Size: 10
OS: Primos, Microsoft Windows 3.1
Software: Pr1me information
Platform: Prime 750
Application Overview: The First State Superannuation scheme was the mandatory superannuation scheme for all NSW public servants
Responsibilities: Gathered user requirements for, then documented, designed, developed and managed enhancements to the board's Superannuation system.
Project : Automatic Correspondence
Designed, coded, and implemented an interface from the data in their "Information" files to a word processing package to automatically create form letters.
Project : Annual update of Contributor data
Ensured that we had a readable tape in the correct format from various state authorities through out NSW, by a given deadline. Wrote interface programs and processed this information. Used DMR product lifecycle methodologies.

From: Dec-87 to: Apr-89
Client: Next Generation Software
Work Location: Mosman NSW
Project: Merlin treasury management system
Position: Senior Analyst / Programmer
Team Size: 8
OS: Primos, Microsoft DOS
Software: Merlin, Word Star
Platform: Prime, various PCs
Application Overview: The Merlin treasury management system was licensed from Lloyds Bank and consisted mainly of a Money Market module.
Responsibilities: It was my job bring this product up to scratch. I was involved in all areas of project development, Pre sales support, design, specification coding, project management implementation, documentation and marketing for the companies "Merlin" treasury management system. Responsible for the supervision of 7 staff developing, FX, Swaps, Bonds, and Futures and Options modules.

From: May-87 to: Dec-87
Client: Citycorp Capital Markets Group
Work Location: Sydney NSW
Project: Swaps & FRAs
Position: Analyst / Programmer
Team Size: 4
OS: Primos, Various PCs
Software: Pr1me Information, Microsoft DOS
Platform: Prime 950

Application Overview: Interest rate swaps and Forward Rate Agreements
Responsibilities: Developed and enhanced the companies in house Swaps and FRA Modules

From: May-86 to: May-87
Client: Wormald International
Work Location: Crows Nest, NSW
Project: Product development
Position: Analyst / Programmer
Team Size: 20
OS: Primos
Software: Pr1me Information
Platform: Various Pr1me boxes

Application Overview: Developed software that was later to become the Manfact package.
Responsibilities: Developed and enhanced the companies in house Accounting, Contracting, Purchasing, Sales, and Payroll Systems

From: Jun-85 to: May-86
Client: Talman Pty Ltd
Work Location: St Leonards, NSW
Project: Program development
Position: Programmer
Team Size: 7
OS: RMS
Software:
Platform:

Application Overview: The company provided software for the Australian and New Zealand wool industries
Responsibilities: Programmer

From: 1980 to: 1981
Client: AWA Data Systems
Work Location: North Ryde NSW
Project: Meatworks Hardware & Software development
Position: Clerical and Administrative duties
Team Size: 10
OS:
Software:
Platform: AWA Reality

Application Overview: AWA manufactured custom made hardware and software solutions for grading and weighing meat which it sold to various Australian abattoirs.
Responsibilities: Clerical and Administrative